

City Related Information

EMERGENCY 9 1 1

Police Department
777 Broadway
(573) 221-0987
www.hannibalpd.com

Library
200 South 5th Street
(573) 221-0222
www.hannibal.lib.mo.us

Fire Department
Station # 1 – 205 S. 4th St.
(573) 221-0657
Station # 2 – 1383 30th St.
Station # 3 – 3300 Arapaho
www.hannibalfire.com

Parks and Recreation
320 Broadway
(573) 221-0154
www.hannibalparks.org

City Hall
320 Broadway
(573) 221-0111
City Engineer's Office
Code Enforcement
Building Inspections
City Collector
City Clerk
www.hannibal.us

Street Department
1993 Orchard Ave.
(573) 221-0134

Boat Harbor
101 Broadway
(573) 406-1272

Chamber of Commerce
623 Broadway
(573) 221-1101
www.hannibalchamber.org

Municipal Airport
6079 County Road 425
(573) 221-3230

Mark Twain Home & Museum
208 Hill Street
(573) 221-9010
www.marktwainmuseum.org

Visitors and Convention Bureau
505 North 3rd Street
(573) 221-2477
www.visithannibal.com

Board of Public Works
3 Industrial Loop Drive
(573) 221-8050
(573) 221-0955 - Emergency
www.hannibalbpw.org



HANNIBAL BOARD OF PUBLIC WORKS

3 Industrial Loop Drive
Hannibal, MO 63401
(573) 221-8050 - Phone
(573) 221-7522 - Fax
www.hannibalbpw.org

Business Hours: 8:00 am – 5:00 pm
Monday - Friday
Excluding Holidays

Emergency Contact
(573) 221-0955

HANNIBAL BOARD OF PUBLIC WORKS

City of Hannibal, Missouri

*Providing Electric, Water & Sewer
Services to
the Hannibal community*



*What You Should Know About
Connecting to City of Hannibal
Utility Services –
A Guide for Property
Owners and Developers*



This guide is for owners or developers who desire to connect new or upgraded facilities to Hannibal's utility system. This guide contains information about connection fees and the necessary steps for obtaining permanent services.

Connection Fees

Connection fees are required for:

Water Taps & Sewer Taps

Please contact the business office for current rates.

How to Establish Service

New customers must complete a Utility Service Application in person at the utility billing office located at #3 Industrial Loop Drive.

New structures or updates are required to satisfy all inspection requirements before permanent service is connected to any facility.

Security Deposit Information

Residential homeowners or commercial property owners are not subject to a security deposit. Any customer who rents, leases, or purchases on contract will be required to make a security deposit. The security deposit must be paid in full prior to connection. The deposit is security for final billing and cannot be applied to delinquency accounts in lieu of payment.

What to do During an Electric Outage

Hannibal Board of Public Works (HBPW) strives to provide its customer with safe and reliable electric service. Power outages, however, do sometimes occur for reasons outside a utility's control.

In the event of a power outage, take the following steps:

1. Check to see if other lights are on in your neighborhood. If other homes have lights, check for a blown fuse or a circuit breaker that has tripped to the "off" position.
2. If there are no other lights on in your neighborhood, or if you are unable to locate the cause of your power outage, call HBPW at (573) 221-0955.
3. Stay away from any downed power lines. These lines are extremely dangerous. Call HBPW immediately, at (573) 221-0955, if you see power lines down.

Important Boil Order Information

A boil order is issued when the water pressure in the distribution main drops below 20 psi. Below are some items to keep in mind if a boil order is issued for your service area.

1. Normal precautionary boil orders will be for 48 hours.
2. Boil water vigorously for 3 minutes prior to use for cooking or drinking.
3. Disinfect food contact surfaces (dishes, cooking utensils, pans, etc.) by immersing them for at least 1 minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
4. Dispose of ice cubes and remake with water that has been boiled.
5. Continue boiling all water that is to be used for cooking or drinking until posted time or notified that the boil order has been lifted.
6. Water used for bathing does not need to be boiled.

Additional Customer Information

HBPW offers its customers several different programs to fit their needs. Below is a list of those programs. Please contact the business office for additional information.

Budget Billing - Available for Residential customers only. Equalized monthly payments throughout an entire 12 month span based on your account history.

Automatic Payment - Automatic monthly withdrawal from your checking account for utility payment. Convenient and timely way to process your utility bill at no additional charge.

Outside Watering Meter - Special metering for watering lawns or filling your swimming pool. Receive sewer credit for all outside watering projects. This meter can be purchased at the business office.

Dusk to Dawn Lighting - Request to have a security light installed and billed to you per month.

Owner Leave On Request - Request to leave utilities on at a specific location and transferred into owner's name.

Registration for Special Needs Customers - Request for service functions due to special needs. HBPW's special needs program does not guarantee continuous electrical service.

Tree Trimming - Please call (572) 221-8050 for further details. Visual inspection is required for this program.

Comprehensive company overview listed on company website at www.hannibalbpw.org