



HANNIBAL BOARD OF PUBLIC WORKS

ELECTRIC, WATER AND WASTEWATER

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PRESS RELEASE
FOR IMMEDIATE RELEASE

HANNIBAL BOARD OF PUBLIC WORKS RECOGNIZED FOR RELIABLE SERVICE TO THE COMMUNITY

April 23, 2018 - Hannibal, MO — The Hannibal Board of Public Works has received national recognition for achieving exceptional electric reliability in 2017. The recognition comes from the American Public Power Association (www.PublicPower.org), a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

The Association helps members track outage and restoration data through its subscription-based eReliability Tracker service and then compares the data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

“This recognition helps demonstrate public power’s commitment to reliable electric service,” said the Association’s Senior Vice President of Engineering Services, Michael Hyland. Public power has a strong track record of reliability, said Hyland. Nationwide, the average public power customer has their lights out for less than half the time, compared to other types of utilities.

“We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that the lights stay on for all our customers,” said Jared Stewart, Electric Line Superintendent for the HBPW.

When there are no major outage events (i.e. major storms), the average outage time for all U.S. electric utilities is **129** minutes. Hannibal Board of Public Works customers’ average length without power is only **44** minutes. This is due to the hard work of HBPW professionals to deliver quality and reliable utility service year round. Statistically, Hannibal residences receive electric service 99.99% of the time during any given time period throughout the year. This is higher than average compared to other utilities within the region.

“I think this shows that our utility is full of employees who are professionals at what they do, work hard to serve Hannibal, and take pride in their work,” says Kari Goodman, Public Relations Coordinator for the HBPW.

For more information on the Hannibal Board of Public Works and its commitment to reliability, visit www.hannibalbpw.org.

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