

THE CITY OF HANNIBAL AND BOARD OF PUBLIC WORKS MEDICAL BENEFIT PLAN REGARDING COVID-19

The City of Hannibal has updated our benefit plans for specified reason related to COVID-19. Please review the below summary and the supporting information regarding telemedicine/virtual doctor visits through BeWell. It is important to note, these items will remain in effect until the public health emergency, as declared by the Secretary of Health and Human services, has ended.

COVID-19 Testing and Treatment

Currently, there will be no cost to you in regards to testing to diagnose COVID-19 or for testing-related visits with *in-network providers*, whether the visit is at the provider's office, urgent care, the emergency room, or by telehealth.

In regards to treatment for the condition related to the current public health emergency, our plan will provide treatment with *no cost sharing for in-network services*.

Non-COVID-19 doctor's visits, along with other non-COVID-19 related tests and services (like hospitalization and ER services), are covered consistent with our current benefit plan.

Telemedicine

Members can continue using the virtual medicine offering through BeWell, as all telemedicine services will be offered at the standard benefit level. Virtual visit services related to the public health emergency will be of *no cost in-network*.

Pre-certification

Effective March 1st, we will be temporarily waiving all pre-certification penalties.

VIRTUAL DOCTOR VISITS

Blessing Care on Demand

Available to all employees, regardless of health plan enrollment.

Blessing Care on Demand can be a great alternative to visiting your normal doctor or an urgent care, when you are suffering from one of many common, non-emergency medical conditions. With 24/7/ access to providers, you can access medical care, from home or on the road—and in some cases, doctors can write a prescription to a local pharmacy near you.*

All Users Must Complete the Following Steps:

1. Download the new Amwell: Doctor Visits 24/7 app.
2. Complete the sign up process in the app. You will need to enter your service key to waive the fee for your visit.
3. Once you login with your service key, the \$49 fee will be waived at the end of your visit.

Access Code: Hannibal1

How Blessing Care on Demand works in 4 easy steps:

1. Employee requests a visit with a clinician via smart phone, computer, or tablet.
2. Within minutes, they're connected to an experienced, board-certified provider or nurse practitioner.
3. Provider will treat the employee, may make a diagnosis and recommend a course of treatment. If appropriate, the treatment may include a prescription or for more complicated health issues, the employee would be referred back to the health-system for in-person care.
4. After the visit, employees will receive an easy-to-read email visit summary

When Can I Use It?

- When you need care now.
- If you're considering the ER or urgent care center for a non-emergency issue.
- On vacation, on a business trip, or away from home.

Common Conditions We Treat

- Allergies
- Colds, respiratory problems, flu
- Ear infections
- Sore Throat
- Pink eye
- Urinary tract infections
- And more!

Save Money and Time!

Once you login with your service key, the \$49 fee will be waived at the end of your visit. Blessing Care on Demand provides significant savings over urgent care and emergency room visits. Plus, you can use it from the convenience of home or work, allowing you to avoid the hassle of sitting in a waiting room.

Visit [BlessingCareOnDemand.com](https://www.blessingcareondemand.com)
For a phone visit call 1-844-9DOCNO