




ELECTRIC WATER SEWER STORMWATER

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www.HANNIBALBPW.org



POLICY: AMI OPT-OUT TERMS AND CONDITIONS **DEPARTMENT:** BUSINESS OFFICE

APPROVED:  **REVIEWED / REVISED:** 02/21/2023

Purpose

Subject to eligibility requirements, Hannibal Board of Public Works' (HBPW) customers may "opt-out" of the installation of an AMI meter under this AMI Opt-Out Program. Customers may also elect to have their AMI meter replaced with a non-standard meter.

Participation in the AMI Opt-Out Program

By opting out of the AMI meter, the customer is requesting that the HBPW either (a) not install an AMI meter at the customer's residence or (b) remove an AMI meter that is already installed. With either request (a or b) the customer will have a non-standard meter installed at their premises. Because the non-standard meters do not transmit interval usage information, opt-out customers will not have access to their detailed energy or water usage data or be eligible to participate in any rate or customer program that requires advanced metering. Additionally, a monthly in-person meter reading by the HBPW or its contractors will be necessary. By having a non-standard meter that requires an in-person visit, the customer must pay applicable meter installation(s) costs and on-going monthly non-standard meter fees.

Eligibility

- Available for single family residential premises.
- Opting out of an AMI meter is NOT available to account holders residing in multi-unit housing structures containing two or more housing units. (A housing unit, as defined by the Census Bureau, is a house, apartment, group of rooms, or single room occupied or intended for occupancy as separate living quarters). A patio home or "zero lot line" residential units are also legally recognized as separate housing even though they share a common wall.
- The person requesting to opt-out must be the account holder.
- Must be an account with no more than one disconnect for non-payment in the most recent 12-month period. The account holder must also maintain no more than one disconnect in the most recent 12-month period to remain eligible for opt-out. If this amount is exceeded, the HBPW will install an AMI meter at the premises.
- Customers NOT eligible for opt-out include customer accounts with net metering, commercial customers, and industrial customers.
- Customers may opt-out of individual commodities or all commodities (electric or water meters). Customers who have at any time tampered with HBPW meters or meter equipment, resulting in irregular connections, diversion of service or any other unauthorized service, are not eligible for opt-out.

Enrollment

A customer must submit a completed and signed AMI Opt-Out Program Enrollment Form. Customers who refuse to allow installation of an AMI meter must submit an Enrollment Form within thirty (30) days of refusal. Failure to submit the form timely will result in monthly non-standard meter fees charged to their account beginning on the next billing statement.

Fees

Non-standard meter reading fee: \$50.00 (monthly)

AMI meter removal charges:

- Electric meters = \$105 each
- Water meters = \$50 each

Access

In order to provide utility services, including maintenance, each customer agrees to provide access to their property and HBPW meters per the HBPW Service Standards. If the HBPW is unable to complete an AMI meter installation

at eligible premises for reasons including but not limited to, locked gates or doors, physical blockages, or unrestrained dogs, the HBPW will treat these situations as opt-outs. In this situation, the customer will be required to pay the monthly non-standard meter fee. The HBPW reserves the right to install AMI metering if unable to obtain access to the meter(s) for three consecutive months.

NOTE: The HBPW may at any time and in its sole discretion, choose to evaluate and modify the AMI Opt-Out Program terms and conditions and associated fees without prior notice to the customer.

Originated / Revised History

Original: 12/16/2022